

STATE OF NEBRASKA

DEPARTMENT OF INSURANCE

Bruce R. Ramge

Director



Dave Heineman
Governor

N-O-T-I-C-E

TO: All Companies Authorized to Sell Insurance in Nebraska

FROM: Bruce R. Ramge
Director of Insurance

DATE: October 3, 2014

SUBJECT: **Electronic Transmission of Consumer Complaints**

The Consumer Affairs Division has now begun to transmit complaint information electronically. To assist in this effort, please send an email with your NAIC number and the name of your compliance contact along with his/her email address, fax number and direct-dial phone number to **DOI.ConsumerAffairs@nebraska.gov**.

To protect consumers' privacy, the Division is using the State of Nebraska Securemail System when emailing complaint information. Please respond in the same secure format, using the "Reply" button in the Securemail message.

Any questions regarding the electronic process can be directed to the Consumer Affairs Division staff at **DOI.ConsumerAffairs@nebraska.gov**.